

934th Services Squadron
Minneapolis-St .Paul ARS

Jan. - Feb. 2007



*Take your
sweetheart
to a special
Valentine's Day*

Dinner for Two

Feb. 14

at the Officers' Club

*Enjoy delicious food &
musical entertainment.*

See page 5 for details.



**Internet access now
available at the
Officers' Club!**



Club Advisory Board 2007 Meetings

Time: 10:30 a.m.

Jan. 24 - Officers' Club

April 25 - Services Club

July 25 - Officers' Club

Oct. 24 - Services Club

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Minn-St Paul ARS SERVICES Courier

Combat Support & Community Service

Minneapolis clubs win command culinary award

By Cristina Oxta
934th Services Squadron



The Officers' and Services Clubs at the 934th Airlift Wing won Air Force Reserve Command's first-ever Inside Out contest recently.

Inside Out focuses on a club's customers and employees. The goal is to ensure all AFRC clubs provide customers with the best service possible. The idea behind it is to teach club employees that whatever they do behind the scenes in their daily operation will affect customers' dining experience.

Margo Leslie, 934th Services chief, said she was ecstatic when she received a call telling her the clubs won.

"I screamed into the phone! I said, 'I'm so excited for the staff!,'" Leslie said. "I'm so proud of everyone."

Inside Out ran from April 1 through Sept. 30 and consisted of multiple evaluations, one by the Services chief and another by Headquarters AFRC Services Directorate personnel. The evaluators inspected the clubs' store room operations, sanitation, food production controls, beverage operations, catering operations, equipment and facilities, personnel management and training, financial standards and marketing. In addition, mystery customers called in and dined at the clubs periodically to evaluate the food, customer service and marketing materials.

Sheila Idigpio, chief of membership support at Headquarters AFRC's Services Directorate, visited and evaluated the Minneapolis clubs and was impressed with what she saw.

"The clubs were spotless! The store rooms were impeccable. The staff was friendly and courteous to everyone walking in the door," she said. "There was a spirit of cooperation among the entire Services staff that stood out above the rest. The managers of both clubs worked hard along with their staff."

Idigpio said winning Inside Out says a lot about the Minneapolis clubs.

"It says that the clubs are customer oriented both internal and external. It says they care about the quality of service they give the customer," she said. "It shows they take pride in what they do and how they do it."

As the winner, the club staff will receive cash awards and on-site training conducted by renowned U.S. Air Force Europe Chef Jean Marc Laurent. They will also dine on a meal prepared by Chef Laurent and served by AFRC Services staff. Club members get a prize, too. They are invited to a special membership evening March 6 during which they will enjoy hors d'oeuvres compliments of AFRC Services.




Services Club Jan. 2007 Lunch Menu

Buffets \$6.95 beverage not included * Assorted desserts \$1.60

| Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|-----------------------|---------------------|---|---|---|---|---------------------------------------|
| | 1 <i>Closed</i> | 2 <i>Chicken fried steak</i> | 3 <i>Lasagna</i> | 4 <i>Deli buffet</i>  | 5 <i>Chicken & beef buffet</i> | 6 <i>Navy "A" DJ in lounge</i> |
| 7 <i>Navy "A"</i> | 8 <i>Closed</i> | 9 <i>Gyros</i> | 10 <i>Swiss steak</i> | 11 <i>Mexican buffet</i>  | 12 <i>Baked cod</i> | 13 <i>Closed</i> |
| 14 <i>Closed</i> | 15 <i>Closed</i> | 16 <i>Dijon chicken</i> | 17 <i>Taco salad</i> | 18 <i>Italian buffet</i>  | 19 <i>BBQ ribs</i> | 20 <i>Navy "B"</i> |
| 21 <i>Navy "B"</i> | 22 <i>Closed</i> | 23 <i>Chicken kiev</i> | 24 <i>Beef stroganoff</i> | 25 <i>German buffet</i>  | 26 <i>Chicken dumpling</i> | 27 <i>Closed</i> |
| 28 <i>Closed</i> | 29 <i>Closed</i> | 30 <i>Ham & au gratin potatoes</i> | 31 <i>Beef & bean burritos</i> | <i>Mug Night 4 p.m. every Thursday at the Services Club.</i> | | |

Try our new delicious Panini Sandwiches available during lunch Tuesdays through Fridays!

Services Club Feb. 2007 Lunch Menu

| Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|--|---------------------|---|---------------------------------------|--|---|--|
| Trash Haulers live in concert Feb. 3  7 p.m.-11 p.m. at the Services Club!  | | | | 1 <i>Beef & turkey buffet</i>  | 2 <i>Italian buffet DJ in lounge</i> | 3 <i>Trash Haulers 7 p.m.-11 p.m.</i> |
| 4 <i>Closed</i> | 5 <i>Closed</i> | 6 <i>Chicken fettuccini alfredo</i> | 7 <i>Salisbury steak</i> | 8 <i>Deli buffet</i>  | 9 <i>Tuna melt</i> | 10 <i>Navy "A"</i> |
| 11 <i>Navy "A"</i> | 12 <i>Closed</i> | 13 <i>Baked chicken & dressing</i> | 14 <i>Chicken a la king</i> | 15 <i>Mexican buffet</i>  | 16 <i>Stuffed peppers</i> | 17 <i>Closed</i> |
| 18 <i>Closed</i> | 19 <i>Closed</i> | 20 <i>Swedish meatballs</i> | 21 <i>Taco salad</i> | 22 <i>Italian buffet</i>  | 23 <i>Fish & chips</i> | 24 <i>Navy "B"</i> |
| 25 <i>Navy "B"</i> | 26 <i>Closed</i> | 27 <i>Chicken & mushrooms</i> | 28 <i>Beef & snow peas</i> | <i>All lunch combos served with fries or a salad & a drink. Try one of our yummy combos today!</i> | | |

SERVICES CLUB

Hours of Operation

Weekday lunch - 11 a.m. to 1 p.m.
Wed. to Fri. - Lounge & pizzeria menu
Sat., Sun., Mon. & holidays - Closed

Pizzeria

Tues. to Fri. - 11 a.m. to 1 p.m.
Wed. to Fri. - 4 p.m. to 9 p.m.

** Play **BONANZA BINGO** at the lounge! Only \$1 per card!*

** Club & events open to all ranks in all military branches & base personnel.*

** Pizzeria and lounge open until 10 p.m. Friday & Saturday wing UTAs. Saturdays open for catered events & UTAs only.*

** Lounge may close early if no patrons.*

PHONE NUMBERS

| | |
|---------------------|---------------------------|
| General information | (612) 713-1655 |
| Lounge & Pizzeria | (612) 713-1672 |
| Catering | (612) 713-1674 |
| | cell phone (612) 919-8594 |
| Club manager | (612) 767-1960 |
| Membership | (612) 713-1680 |
| Services director | (612) 713-1119 |



*Our Club Catering Services
can make your events special!*

Call our catering professionals!

*Services Club (612) 713-1674
Officers' Club (612) 767-1960*



**Remember
Club gift certificates
make great gifts!**

Featured Services Team Member



Marlys Willson is the administrative assistant at the Officers' Club. She joined the Services team in October 2006.

Serving in the military is a tradition for Willson's family. Her grandfather and uncles were in the military. Her father was in the Army, her mother was involved with the Veterans of Foreign Wars, her brother retired as a Naval officer, and she herself was in the Navy. Currently, she has a cousin in the Air Force.

"So I have always had a strong support for our military and I'm very proud of the work that they do for us," Willson said.

Willson enjoys her job at the Officers' Club.

"I like the change in projects each day and the people I work with. They are a great group of co-workers," she said. "I enjoy meeting our regulars, hearing their stories or history, and our new members as they come in."

Willson hopes customers have a wonderful experience whenever they visit the club.

"I hope they enjoy the delicious food and great atmosphere, that we make them feel like family, and that they look forward to coming back," she said.

Willson, who is originally from Wolf Point, Mont., has been a Minnesota resident for 31 years. She enjoys gardening, cooking, reading, crafts, watching football and NASCAR, and playing with her grandchildren and two Cairn Terriers.

Win tickets to a Timberwolves game!

** Club Members Only **

Purchase a meal at the Services or Officers' Club & get a chance to win 2 Timberwolves tickets!



Get a drawing ticket from the cashier when you show your club card & pay for your meal.

Fill in your name, address & phone number & place your ticket in the drop box at either club.

Tickets provided by Chase Card Services as a benefit with the Club Card Program.

Winners' membership will be verified.

No federal endorsement of team or commercial business intended.



Congratulations to Senior Master Sgt. Paul McCann!

He won an iPod Nano

through the iPod Share a Music Contest
sponsored by Tops in Blue & Air Force Services!

No federal endorsement of commercial product intended.



Officers' Club Jan. 2007 Dinner Menu

Lunch is served at the Officers' Club Tuesdays through Fridays from 11 a.m. to 1 p.m.

| Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|--------------|-------------------------------|--|----------------------|--|---|--|
| | 1 Closed New Year's Day | 2  Taco Tuesday Mug Night | 3 Chef's Special | 4 Chef's Special | 5 Salmon & pepper sauce \$16.95 | 6 Chicken picatta & wine sauce \$13.95 |
| 7 Closed | 8 Lounge open 4 p.m. | 9  Taco Tuesday Mug Night | 10 Chef's Special | 11 Chef's Special | 12 Swordfish \$18.95 | 13 Liver, bacon & onions \$13.95 |
| 14 Closed | 15 Closed Holiday | 16  Taco Tuesday Mug Night | 17 Chef's Special | 18 Chef's Special | 19 Blackened catfish \$14.95 | 20 Veal parmesan \$13.95 |
| 21 Closed | 22 Lounge open 4 p.m. | 23  Taco Tuesday Mug Night | 24 Chef's Special | 25 Chef's Special | 26 Sweet & sour stuffed shrimp \$17.95 | 27 Mahi-mahi \$18.95 |
| 28 Closed | 29 Lounge open 4 p.m. | 30  Taco Tuesday Mug Night | 31 Chef's Special | <i>Dinner reservations can be made in the dining room for large groups. Dining room menu available. Depending on space availability, you may be accommodated in another room. Call (612) 767-1960.</i> | | |

Officers' Club Feb. 2007 Dinner Menu

| Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|---|-----------------------------|--|---|--|----------------------------------|---------------------------------------|
| <i>Enjoy TACO TUESDAYS at the club lounge! 2 beef tacos & a 16 oz. domestic draft beer \$6.95! Club members get \$1 discount!</i> | | | | 1 Chef's Special | 2 King crab legs \$27.95 | 3 Beef fajitas \$12.95 |
| 4 Super Bowl Party | 5 Lounge open 4 p.m. | 6  Taco Tuesday Mug Night | 7 Chef's Special | 8 Chef's Special | 9 Sautéed tilapia \$15.95 | 10 Lamb chop \$17.95 |
| 11 Closed | 12 Lounge open 4 p.m. | 13  Taco Tuesday Mug Night | 14 Valentine's Day Dinner | 15 Chef's Special | 16 Shrimp tempura \$17.95 | 17 Meat loaf \$12.95 |
| 18 Closed | 19 Closed Holiday | 20  Taco Tuesday Mug Night | 21 Chef's Special | 22 Chef's Special | 23 Sautéed halibut \$18.95 | 24 Chicken garlic penne \$14.95 |
| 25 Closed | 26 Lounge open 4 p.m. | 27  Taco Tuesday Mug Night | 28 Chef's Special | <i>Mug Night every Tuesday at the Officers' Club lounge starts at 4 p.m.</i> | | |

OFFICERS' CLUB

Hours of Operation

DINING ROOM

Lunch: Tues. to Fri. - 11 a.m. to 1 p.m.

Dinner: Wed. to Sat. - 5:30 to 8:30 p.m.

LOUNGE

Mon. to Thurs. - 4 p.m. to 11 p.m.

Fri. and Sat. - 4 p.m. to midnight

CATERING

Tues. to Fri. - 9 a.m. to 5 p.m.

or by appointment

** Club & club events are open to all ranks in all military branches & base personnel.*

** Lounge menu Tues. to Sat. 4 p.m. to 9 p.m.*

PHONE NUMBERS

| | |
|-------------------|--|
| Officers' Club | (612) 767-1960 |
| Catering | (612) 767-1960 ext. 202 oclubcaterer@popp.net |
| Lounge | (612) 767-1960 ext. 207 |
| Club manager | (612) 767-1960 ext. 200 |
| Membership | (612) 713-1680 |
| Services director | (612) 713-1119 |

Valentine's Day Dinner for Two



Feb. 14

5:30 p.m. - 8:30 p.m.

at the Officers' Club

Menu includes:

*Salad, 6 oz. N.Y. Steak &
Shrimp Scampi, Potatoes, Vegetable,
Dessert & Glass of wine*

Violin duo 5:30 p.m. - 8:30 p.m.

Members \$24.95/person

Non-members \$27.95/person

Reservations required.

Call (612) 767-1960.

*Drink specials at the lounge include
Cosmopolitan, Pink Squirrel &
Zin Spritzer*

Super Bowl Sunday Feb. 4 at the Officers' Club & Services Club



Lounge opens 3 p.m.

**Bring your friends, join the fun &
cheer on your team!**

Watch the game on the big screen TV!

**Enjoy yummy Sloppy Joes, chips &
nacho cheese, giant pretzels &
many drink specials.**

Non-members \$3

**Prizes throughout the day.
Must be present to win.**



Officers' Club Trivia Contest



Question: When did what was then called
the "Officers' Country Club" first open its doors?

**Answer this question correctly & you could win
1 FREE LUNCH at the Officers' Club!**

E-mail answers to cristina.oxtra@minneapolis.af.mil by Feb. 2.

All correct answers will be included in a drawing.

The winner will be randomly drawn in March.



Officers' Spouses' Club

No January luncheon.

Back to the '50s Bingo Party - Feb.15 at 11:30 a.m. Put on
your poodle skirt and bring your good luck charm! The cost is
\$12 per person. For reservations, call Jan Olson at (952) 831-
2438 or Roberta Gronemann (763) 494-3517.

Tuesday Bridge is held on the second and third Tuesday of
each month at 10 a.m. Call Germaine Reuter Dahl at (952) 881-
0107 for more information.

Evening Bridge is held on the first and third Wednesday of
each month at 7 p.m. Call Roberta Gronemann at (763) 494-
3517 or Diane Lerohl at (952) 935-4467.

New members and guests welcome. Membership dues at
\$20. Call Lee Claar at (952) 831-5252 for more information.

NORTH COUNTRY LODGE NEWS



Hours of Operation

7 days/week 7 a.m. to 10 p.m.

Federal holidays 7 a.m. to 3:30 p.m.

Reservations: (888) AF-LODGE or (612) 726-9440 Cancellations: (612) 713-1007

Web page: www.minneapolis.afrc.af.mil Click on Lodging

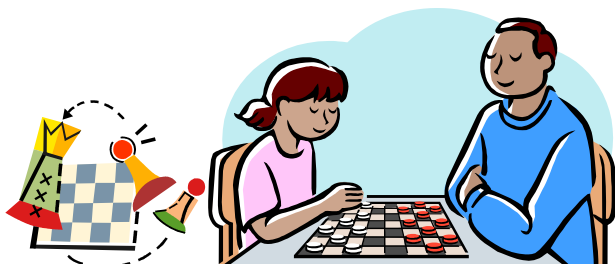
Unit Training Assembly lodging reservations must be made using the Automated Lodging Reservation System at North Country Lodge no later than the end of the day Wednesday prior to the UTA. The cut off date is necessary so arrangements can be made for lodging at hotels off base. Reservists are asked to ensure they make their UTA reservations on time. Late requests for UTA reservations (on base and off base) after Wednesday will be paid by the reservist, not the wing. Reservists making late reservations will be required to provide a form of payment at that time.

Games for Guests

Available free for Lodging guests of all ages!

Guests who borrow a game must have a credit card on file.

For more information, ask the front desk.



To donate new or gently used games, call (612) 713-1978.

OUTDOOR RECREATION RENTALS

Open Monday through Friday 10 a.m. - 3 p.m.

Go to Bldg. 778 or call (612) 919-5134.



Let Outdoor Recreation help you avoid cabin fever.

Have some winter fun!

Toboggans, snow tubes, snow shoes & ice fishing gear available for rent at Outdoor Recreation!

Club members receive a 10% discount!

The center also sells plaques with the 934th seal!

To better serve you, the base exchange is open until 8 p.m. during Saturday 934th Airlift Wing UTAs.

North Country Lodge gifts & souvenirs

North Country Lodge's souvenir shop sells wing polo shirts & T-shirts, wing sweatshirts, wing & Minnesota hats, bear & moose slippers, figurines, & so much more!



Birthday Gift

Club members get a \$15 certificate from the club on their birthday!

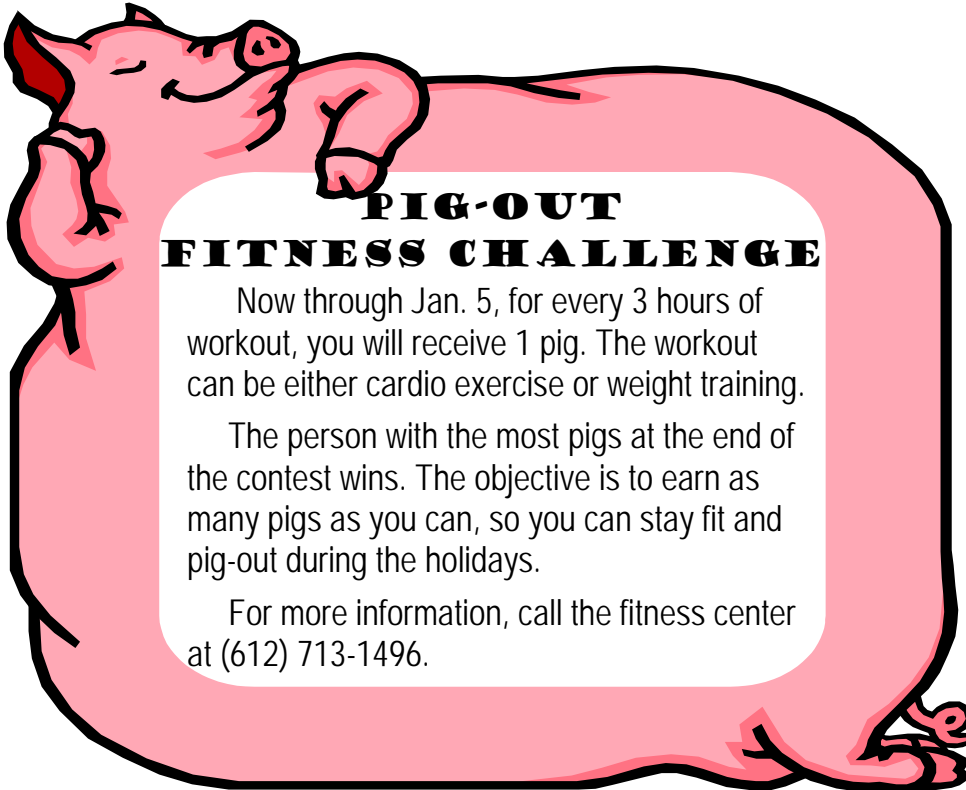


Offer good only during the month of the member's birthday.

Check with the club hostess or manager, or call (612) 767-1960.



FITNESS CENTER NEWS



PIG-OUT FITNESS CHALLENGE

Now through Jan. 5, for every 3 hours of workout, you will receive 1 pig. The workout can be either cardio exercise or weight training.

The person with the most pigs at the end of the contest wins. The objective is to earn as many pigs as you can, so you can stay fit and pig-out during the holidays.

For more information, call the fitness center at (612) 713-1496.

The Fitness Center will be closed Jan. 1 in observance of New Year's Day.

For center location, hours of operation, activities and programs, call (612) 713-1496.



(612) 713-1496

ITT is located in the fitness center.

Air Force Travel

www.aftravelonline.com or GovArm.com

Colorado R&R USAF Academy Travel Service

www.coloradorandr.com

Shades of Green Resort Disney World

www.armymwr.com/shades/index.html

Rocky Mountain Blue

www.rockymountainblue.com
(866) 768-2583

Armed Forces Vacation Club

www.afvclub.com

Great deals on Time Share Units!

AFVC MPLS-StP AFRB

Inst # 333

(800) 724-9988

MWR programs receive cash rebates when the Installation number 333 is used.

ITT also offers tickets/coupons for area attractions, including:

**Valleyfair Amusement Park
Renaissance Fair
The Park at Mall of America
Underwater Adventures
Chanhassen Dinner Theater
Minnesota Zoo**

Valentine's Day Fun Run/Walk

Lake Nokomis on Feb. 14 (weather permitting)

Meet at the beach house at the lake.

Event starts at noon.

Distance approximately 3 miles.

All participants wearing red will receive a special prize.

Gatorade & water will be provided.

Sign up by Feb. 13.

To sign up or for more information, call the fitness center at (612) 713-1496.

No federal endorsement of commercial product intended.



**Go online to
GovArm.com.**

The Government & Armed Forces Travel Cooperative offers leisure/vacation travel services for government and military members, and retirees. Services range from condominium rentals, cruises, vehicle rental and hotel reservations, to golf discounts and vacation packages.

934th Services Squadron
760 Military Highway
Minneapolis, MN 55450
Official Business

**Read the Courier online at
www.minneapolis.afrc.af.mil.**

The Courier is produced by the 934th Services Squadron Marketing Office.

The Courier sells advertising space. Acceptance and publication of advertising does not constitute endorsement by the United States Air Force or its instrumentalities.

The NAFI reserves the right to reject advertising that in the opinion of the NAFI is unsuitable.

The NAFI accepts and publishes ads with the explicit understanding that the advertiser providing same is authorized to use the entire contents and subject matter thereof. Sale subject to provisions of AFM 34-416, Air Force Commercial Sponsorship and Sale of NAFI Advertising, 1 May 01.

To advertise in the Courier or for information on commercial sponsorship, call (612) 713-1660.

COMMERCIAL SPONSORSHIP OPPORTUNITIES WITH THE 934TH SERVICES SQUADRON

Thousands of military members, Department of Defense civilians and other employees work everyday at the Minneapolis-St. Paul IAP Air Reserve Station.

Commercial businesses can reach them easily and effectively through the U.S. Air Force Commercial Sponsorship program.

Businesses can sponsor sports events, seasonal and theme parties at the clubs, educational youth programs and many other exciting Services events and activities.

Sponsorship options can include:

- * Direct financial support**
- * In-kind products, including refreshments**
- * Transportation services or equipment**
- * Sports equipment, sports and leisure apparel, medals and trophies**
- * On-site signage, displays, demonstration and sampling (no alcohol or tobacco)**
- * Sponsor logo on signage, posters, banners, sports uniforms, etc.**
- * Product giveaways and prizes for events**

Support programs that enhance the quality of life of our nation's brave military men and women and their families.

For more details, call the 934th Services Marketing office at (612) 713-1660.